

U.S. Department of State Passport Services

IMPORTANT NOTICE TO PASSPORT ACCEPTANCE AGENTS September 29, 2023

Updated Processing Times – Effective October 2, 2023

We are offering faster processing times to customers who apply on or after October 2:

Routine Service: 8-11 weeks Expedited Service: 5-7 weeks

Our processing times only include the time your application is at one of our passport agencies or centers and do not include mailing times, which may vary across the country.

Please update your website and any passport materials that you provide to customers to reflect these new processing times.

These links to our website will help you and your customers:

Website link	What you will find on the page
passportstatus.state.gov	Enroll in email updates about your
	application status
Processing Times webpage	Current and previous processing times
Application Status webpage	Learn about what each status update
	means, and how to upgrade service

Please contact your Regional Customer Service Manager(s) if you have additional questions.